

Maximum tariff amounts approved as per the Minutes No 22 of the Board of Directors dated 15.12.2014 in view of changes and amendments pursuant to decisions:

For customers – physical persons.

7. Other services						
№	Service	Tariff	Min.	Max.	Note	VAT
7.1.	Issue of certificates:					
7.1.2.	- Balance guarantee (current account, deposit)	1 000 tenge				*
7.1.1.	- statement of debt	1 000 tenge			Per a document	*
7.2.	Issue of duplicate document	1 000 tenge			Per a document	*
7.3.	Issue of duplicate documents ageing more than one operating year	2 000 tenge			Per a document	*
7.4.	Provision of information by other written requests	500 tenge				*
7.5.	Safekeeping of valuables	500 tenge			Per day	*
7.6.	Provision of services upon completion of a business day, provided technical possibility of the Bank *****	2 500 tenge			Additionally, to the basic fee	*
7.7.	Provision of a copy of SWIFT-message on the executed incoming/outgoing payment	500 tenge				*
7.8.	Issue of certificate during 1 hour	2 000 tenge			Charged additionally to the basic tariff specified in lines I.7.1.2, I.7.1.3, I.7.2–I.7.4	*

General information

1	Services not specified in this list are to be provided by agreement of the parties.
2	The tariffs can be amended the information will be provided to customers by public notices placed in the operating area or on the official website of the bank.
3	The operations marked with * subject to VAT and are stated net of VAT.
4	The operations not marked with * not subject to VAT.
5	With regard to any transfers in rupee, the fee for conversion is not charged.
6	** The bank-participant of processing – JSC “Kazkommerzbank”, JSC ATFBank, JSC Eurasian Bank, JSC Nurbank, JSC SB Alfa-Bank, JSC AsiaCredit Bank, JSC DeltaBank, JSC Bank CenterCredit, JSC SB BTB Bank (Kazakhstan), JSC Bank RBK (<i>this line was changed by the decision of the Board of Directors, dated December 24, 2015</i>)
7	*** If the terms of agreement on acceptance and transfer of payments concluded between the bank and a legal entity provide for charging a transfer fee on legal entity/physical person.
8	**** if the operation is marked like this, the commission is not charged on the bank employees.
9	***** The amount of commission for transfer transactions from the current account, which accessible

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by a payment card, performed without the use of payment cards, is to be set according to the tariffs for services and operations for physical persons with the opening of a bank account <i>(this line was included by the decision of the Board of Directors, dated December 24, 2015)</i>
